



International Air Transport Association

IATA Centre, Route de l'Aéroport 33
P.O. Box 416
CH-1215 Geneva 15 Airport
Switzerland

Direct Telephone: 770 2622

Telefax : 770 2613

4 February 2005

VIP SERVICE CORPORATED
6, KIEVSKAYA STREET
ST-PETERSBURG
RUSSIA 196084

Dear Sir,

APPROVAL TO ACT AS AN IATA AGENT

Effective Date of Approval: 09 FEBRUARY 2005
IATA Numeric Code : 92-2 2266 4

We are pleased to advise you that your application for IATA accreditation of your Agency has been approved.

The duplicate copy of the IATA Passenger Sales Agency Agreement is enclosed. Please note, however, that the Agreement will only become effective between your Agency and individual Member Airlines after such Airlines have duly appointed your Agency to represent them (Article (1) of the Agreement refers).

Also enclosed is an IATA crest for display on the entrance door or show window of your approved location. This crest may only be displayed at your Approved Location and must be removed in case of change of location, relinquishment or withdrawal of IATA Approval.

Under separate cover, we are sending you a copy of the Travel Agent's Handbook containing the IATA Resolutions and other information of a practical value in your day-to-day work as an IATA Accredited Agent. Of particular note is the requirement to inform IATA of any change in the name, ownership or address of your agency. The IATA approval of Agents undergoing such changes is subject to review to ensure that they continue to meet the required standards.

Your specific attention is drawn to the rules concerning minimum security standards (Resolution 810r, Section 6). These stipulate the maximum supply of traffic documents which may be kept on the premises. They should be stored in the safe when not in use and should never leave the Approved Location. The reserve supply may be held in a safety deposit box or in a bank vault. Validators and CIPs must be stored under lock and key separate from ticket stocks.

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We are enclosing general information on the IATA Numeric Code and instructions for obtaining your validator die or plate. The code assigned to your Agency is shown above and it will be incorporated in your validator plate. **We suggest that you order your metal or plastic validator die or plate without delay. Please return to this office a copy of this letter as soon as possible with an impression of your validator die or plate in the space provided below.**

Entrance and annual agency fees are payable in accordance with the IATA Sales Agency Rules. You are therefore kindly requested to remit the amount indicated on the enclosed invoice as soon as possible.

We wish you every success as an IATA Accredited Agent. If you have any queries concerning your IATA approval, this office will be happy to provide you with any assistance you may require.

Yours faithfully,



Valerie Jackson (Mrs)
Assistant Director
Agency Accreditation Services

*[Space for impression of your
validator plate]*

Enclosures:

copy: NEC Secretary